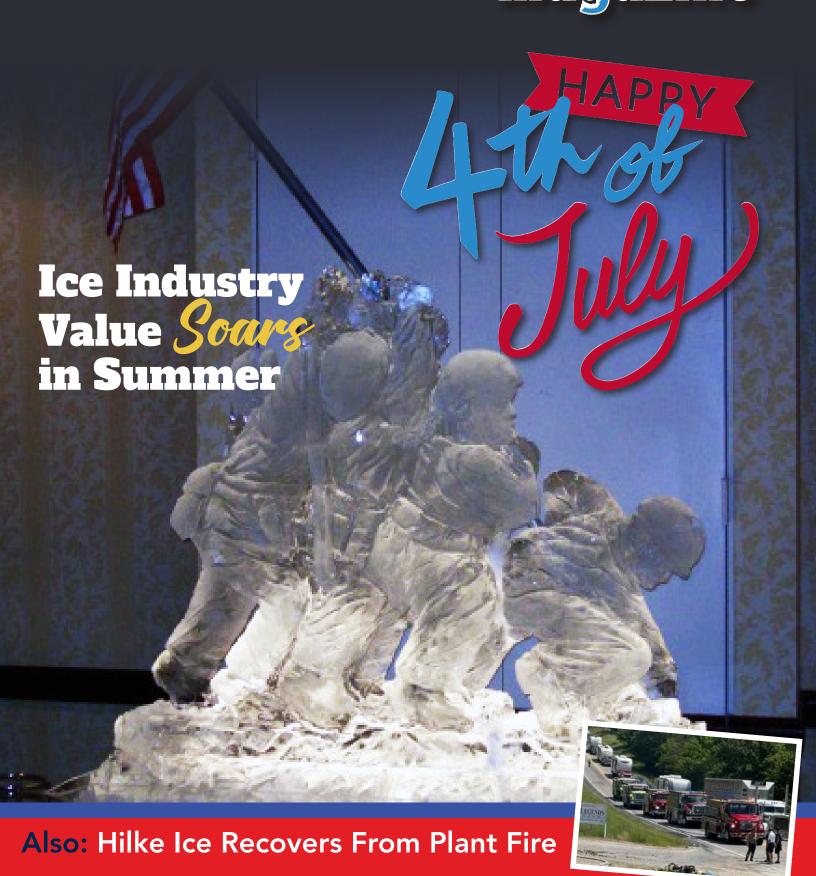
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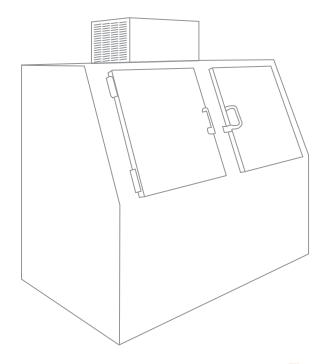
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#### REFRIGERATION

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#### **EDITORIAL STAFF**

#### **Editor/Publisher**

Mary Y. Cronley refrigerationmag@gmail.com (404) 819-5446

#### **Senior Staff Writer**

Joe Cronley cronley.joe@gmail.com (404) 295-5712

#### **Art Direction**

Markurious Marketing hello@markurious.com (678) 439-6534

## ADVERTISING, SUBSCRIPTIONS, ACCOUNTS

#### Mary Y. Cronley

Editor/Publisher refrigerationmag@gmail.com (404) 819-5446

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# You're The Hero In Heat And Disaster

Happy summer in its Heated Glory! Either from disasters or extreme heat, the product of packaged ice, YOUR product, has never looked better.

The media and the packaged ice producers have always had good relations. Whether it's a community event or a current weather disaster, the ice industry comes together. I see how regularly the local news channels stop by and interview the local ice plant. It's always a smile maker and you can tell the reporters and producers like that part.

Is that something you can do? Reach out to your local station and invite them over? Serve them snowncones made from your ice, of course. If you weren't working non-stop it may be something your next generation could look into.

On a more serious note, in late June, Hike's Ice suffered a devastating fire which rendered the building a total loss. Fortunately nobody was injured in the blaze.

Owner Laron Hike said the ice industry has helped them deliver as they needed, to serve their customers. Mr. Hike said he hopes to see the first bag roll out by March.

Holiday Ice was in the news about staying cool, or something cool like that...I won't spoil the surprise.

Registration is open for the 2014 IPIA convention in Huntington Beach, Ca. It's always a big event and well attended. More will be coming but Maria Maggio at IPIA has all the details.

Otherwise, here's the link she has on the website.

We'll see you next month!

Mary Yopp Cronley Editor, Refrigeration Magazine



"The media and the packaged ice producers have always had good relations. Whether it's a community event or a current weather disaster, the ice industry comes together. I see how regularly the news channels stop by and interview the local ice plant. It's always a smile maker and you can tell the reporters and producers like that part."



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# Hilke Ice Co. Recovers From Plant Fire

#### A large fire damaged the Hilke's Ice Company plan in Freeburg, Mo., on June 19, 2024

The fire started around 12:30 a.m. Wednesday. Employees discovered the fire while loading pallets of ice onto trucks, according to a news release from the Missouri Division of Fire Safety.

Fire crews found flames and smoke coming through the roof along the structure's south side, according to a press release.

Responders requested a tanker task force and strike team, which led more than 15 fire departments to respond.

A tanker task force is a mutual aid request in which many fire districts provide tankers to help shuttle water to large-scale incidents.

The Iberia Rural Fire Protection District sent one tanker and two firefighters as part of the tanker task force, according to a Facebook post.

No injuries were reported in the fire, according to the release.

Neighboring ice companies pitched in to help Hilke Ice keep their delivery routes uninterrupted.

The company experienced a fire on Wednesday, June 19 at its ice plant in Freeburg. The Missouri Division of Fire Safety determined the fire to be accidental. A press release from the Division of Fire Safety last week said video from inside the building allegedly showed the fire starting at a machine. Employees had found the fire while loading pallets onto ice trucks, the release says.

No injuries were reported, but the building was a total loss. Osage County Sheriff Mike Bonham said that the blaze was the largest fire Osage County has ever seen.

Hilke's owner Laron Hilke and his wife Donna said the support they've received has been "unreal."

"Our employees have stepped up two steps. They're working hard for us. The customers are understanding what's going on," Laron Hilke said.

Since the fire, the Hilkes have been receiving shipments of ice from members of their ice association to replace their lost supply.

"Texas, Alabama, Mississippi, Pennsylvania, Saint Louis, Kansas City, Springfield and Tiger ice up in Columbia is helping us out," Hilke said.

The company has also adapted to a new delivery system.

"We're actually using our two other facilities to load trucks out of," he said. "So, we go up to Jeff City and down to Cuba (Missouri) to load our trucks out and working on building a cross stock."

However, rebuilding is heavy on their mind as they continue to move forward.

"We are coming back. We've already got some equipment on order already and we're got the blueprints, 90 percent there," Laron Hilke said, "I'd like the make the first bag of ice in March."

As the Hilkes find their way, the customer and community support has not waned.

"We're glad that they're able to be able to rebuild. You know, you drive in these small towns and you see those old buildings, and it's sad to see them gone. So we're very happy that we'll be able to rebuild," said Terra Hill, who is a manager at an Eagle Stop gas station that Hilke's Ice stocks.











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# Whole Foods Market plans to open a small-format store in New York later this year

Whole Foods Market plans to open a small-format store in New York later this year

Called Whole Foods Market Daily Shop, the store concept will have locations ranging in size from 7,000 square feet to 14,000 square feet, which will make them roughly a quarter to half the size of the average Whole Foods Market store, according to Retail Info Systems (RIS), a sister publication to Convenience Store News.

The first store will open in Manhattan at 1175 Third Ave., with additional locations in the area to follow. Following the New York City-based launch, the company plans to bring the format to other cities across the country.

"At our new store formats, we're tailoring every square foot to the unique, fast-paced needs of urban lifestyles," said Christina Minardi,

executive vice president of growth and development at Whole Foods Market and Amazon. "Expanding our footprint with Whole Foods Market Daily Shop is key to our growth, fostering deeper customer connections, and advancing our purpose to nourish people and the planet."

The stores have been designed to provide shoppers in urban neighborhoods a quick, convenient shopping experience, RIS reported. Customers at these stores will be able to use self-checkout or a manned register, with both offering Amazon One, a palm-based identity service for payment, as a payment option.

In addition to the usual selection of grab-and-go meals, snacks and prepared meals, the sites will sell a range of seasonal produce, breads, alcohol and a handpicked range of local specialties. According to the report, the first New York location will also include a Juice & Java venue offering coffee, tea, fresh pressed juices, smoothies, sandwiches, soups and various desserts.

Whole Foods has previous experience in experimenting with different formats and sizing, such as the launch of its 365 by Whole Foods Market store concept in California in 2016. Larger than its current small-format proposal at 28,000 square feet, the 365 by Whole Foods Market stores offered a selection of grocery items, meat, produce, dairy, alcohol, body care products and prepared foods, along with unique venues and retail innovations. The concept also came integrated with a loyalty program at launch.

Though the concept eventually expanded out to 12 locations, Whole Foods dropped the 365 branding in 2019 and reintegrated all of the existing stores back under its primary banner.

Founded in 1980, Austin-based Whole Foods Market operates more than 500 stores in the United States, Canada and the United Kingdom. It is wholly owned by Amazon.com Inc.





# **OUR PEAK BUSINESS**

By Elaina Athans (IPIA Member and local NC Ice Company Honored in the News)

Sales at a 50-year-old North Carolina-based icemaking plant are red hot as the temperatures continue to climb.

Holiday Ice, Raleigh, NC, is experiencing a dramatic rise in demand and staff heve been busy replenishing the supply of bagged ice. This is after the heat index during the weekend hit triple digits and temperatures show no signs of cooling off anytime soon.

"It is our peak season. It is our busiest time of the year," said Holiday Ice Human Resources Director Norma Gaskins.

Ice is produced, bagged, and distributed from their South Raleigh plant. The temperature inside the freezer/warehouse where the pallets of bagged ice are kept is a balmy 20 degrees!

The company ships out 100 to 120 pallets of ice a day to grocery stores and convenience shops across Central North Carolina.

"Our production here is 130 tons a day and we normally have this (freezer) full," said Holiday Ice Route Manager Carlton Young. "We did quite a bit of business this weekend."

The company has even had to hire additional workers to meet demand during the hot weather.

"In order to meet those needs, we have more help on deck. We hire more drivers. We hire more helpers. We're always looking for extra help to meet the needs during these temperatures," said Gaskins.

It is a milestone year for the company. Holiday Ice is celebrating 50 years of keeping people cool. RM



It is peak season. It is our busiest time of the year. In order to meet those needs, we have more help on deck. We hire more drivers. We hire more helpers. We're always looking for extra help to meet the needs during these temperatures.





















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By Melany Love | From Taste of Home Magazine

Many people may not know that you can grab a bag to-go at your local Mickey D's!

There's a lot to love about McDonald's—that's why the fast-food restaurant has been going strong since 1940. You may think you know all the ins and outs of your local Mickey D's, but some employee secrets are still getting discovered. And no, we're not talking about the McDonald's birthday cakes. You can actually buy bags of ice at McDonald's!

#### How You Can Get Ice at McDonald's

When you've got a big get-together to prepare for, you might need some fresh ice to cushion your beverages. Running to a busy grocery store or gas station isn't always the easiest route. That's where ordering a bag of ice from one of your favorite fast-food place comes in. It may sound a little odd ordering it alongside your Big Mac and fries, but bags of ice are a purchasable item on the McDonald's menu.

McDonald's offers cubed ice (sorry, crushed ice fans) for between \$0.99 and \$1.50 per bag. And honestly? That's a total steal! Not all McDonald's

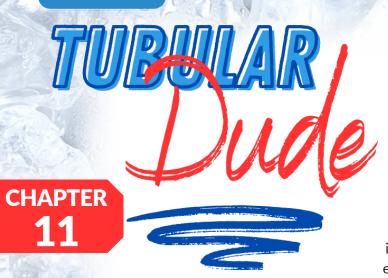
will have this amazing price point, so keep that in mind when ordering.

You can either go into the restaurant and order the ice at the register or get it from the comfort of your car in the drive-thru! You may need to ask for a manager if the employee is unsure of the process. Then, when you're home, use this trick to keep the ice from sticking together.

My family's been buying ice from McDonald's for a long time. When we went to softball tournaments, we'd swing by for a quick meal and a bag of ice for the cooler! Convenient and cheap.

#### Can I save money this way?

It all depends on your local McDonald's. Some grocery and convenience stores may sell for less, so it's good to check before. Bags of ice at 7/11 start around \$2.50, while Walmart is around \$4 for 20 pounds. My local grocery stores sell 7-pound bags for \$1.50, so it's comparable to McDonald's. It all depends on how much ice you need. To get the best price, it never hurts to shop around.



Officer Smotes stood quietly outside the barn's entrance. He had watched as he ran to the barn, the two investigators. Slowly and still unseen, they attempted to sneak into the barn and position themselves behind the gunman.

Already twenty feet into the barn, crouched low, and hoping the heavy-set man with the gun had his attention wholly on the man of ice, the investigators were scared. Facing a man with a gun was not a thing they were used to.

The janitor trembled. Heavy jowls quivered with fear and uncertainty. Perspiration rolled down his face. Dilated pupils darted from the reporters to Benny and grandpa and then back to the man of ice.

"Look, I don't want to hurt anyone. I just want him." He pointed the gun at T.D.

"Why," Benny screamed. His eyes wide with fear, searched quickly around the barn seeking a way out for grandpa and the man of ice. His quest suddenly stopped. He saw two men crouched low with guns. His eyes widened furthur.

The janitor saw the direction of Benny's stare and looked behind him. Two men stood, each with their

gun pointed at his head. Instantly, a large wet spot appeared at the crotch of his pants.

The trembling increased. He was not sure his legs would hold him up. The great plan to capture the man of ice, like everything else in his life, did not go as planned. With

bulging eyes, he held the shaking gun pointed in Clarence's direction. Tubular Dude stood in front of grandpa.

"Put the gun down and lay on the ground," the tall investigator yelled in a broken voice. Both he and his partner were petrified. Not because of the janitor holding the gun; they had weapons pointed at him. They were scared at the truth of Tubular Dude. He was real!

The janitor's attention diverted again at the sight of Officer Smotes calmly walking into the barn, gun holstered and his hands out in front of him. For several moments the officer had watched the scene in the barn before deciding to come in. His emotions ranged from disbelief, shock, giddiness, and finally concern for the safety of citizens in his town.

"Hello gentlemen and young lady," he said softly. His presence in the barn, an officer of the law, brought the heavy-set gunman's fright to a new level.

"Get back!" He yelled at the police officer. "Everybody, don't move."

"Jerry, please lower your gun. This is not the answer."

The janitor now had tears flowing

down his face as the gun continued to shake in his hand.

"You've ruined everything for me. You lost me my job and you . . . you never gave me a chance to . . ." His heavy jowls shook as he fought to gain control over a quickly diminishing belief in what he was doing.

"Please Jerry, This, is not right. You know that."

The investigators gestured towards Henry and then the gunman. "We are putting our guns on the ground, Jerry," the short one said in a reassuring voice. "Why don't you follow our example?

Nobody needs to get hurt."

The janitor jerked his head around to each person. His eyes, frantic with terror, and now uncertainty, fixed on the man of ice. "I just want you."

Tubular Dude was torn between keeping grandpa and Benny out of harm's way and feeling compassion for this over-weight terrified gunman.

"Why do you want me?"

Officer Smotes and the two investigator's hearts missed a beat as they heard the man of ice speak. Bob and Sharon held each other's hands tightly as the scene unfolded. Both were filled with questions for the Man of Ice, but this was not the time.

The sound of the iceman's voice widened the gunman's eyes more so, giving his quavering face a sad, clownish look. With his free hand he wiped the stinging sweat from his eyes and began to cry uncontrollably, never lowering his gun from the direction of Tubular Dude.

"I did not want to do this. I only wanted to capture him." He pointed at Tubular Dude. "I wanted to . . . I wanted my daughter to love me again. I only..." A pain shot through his left arm. The room watched as the janitor's eyes changed from sorrow to a look of pain. He lowered the gun and dropped to his knees. With a final look at Clarence he said, "I'm so sorry." He collapsed to the ground.

Smotes rushed to the fallen man. "I think he had a heart attack."

Benny hugged grandpa and Tubular Dude. "You ok, grandpa, are ya alright?"

"I'm fine, Benny."

Sharon and Bob, along with the two investigators, torn between helping the stricken man and staring at Tubular Dude, were gently pushed out of the way as the man of ice walked quickly to the fallen gunman. He kneeled beside Officer Smotes as Henry checked the janitor's vitals.

Henry could not control his trembling. The man of ice kneeled less than a foot away from him. His eyes, and he decided that they were eyes, showed concern for the man, that a moment earlier had a gun pointed at his head. Henry looked into Tubular Dude's face for just a moment and then quickly yelled out to the room, "His pulse is weak. Watch him for a moment. I'll get my car. We need to get him to a hospital." Henry started for his car.

"Wait." Tubular Dude's voice echoed through the barn, instantly halting Henry. "There is no time for that." T.D. lifted the heavy man into his arms. "Benny, grab me a couple of the heavy quilts from downstairs."

Benny's eyes blinked hard. "No, T.D., you can't."

"You have to, Benny. I can get him

there quicker." T.D. walked up to his friend and said, "You know it's true." The man of ice glanced down to the dying man in his arms and then to Benny. "Please."

Clarence placed a hand on his grandson's shoulder. "Benny, you have to let him go." Grandpa placed his hand around the unconscious janitor's wrist and felt the slow pulse. "He doesn't have much time."

Benny quickly glanced around the shocked room and then to Tubular Dude. Nodding his consent, he rushed downstairs and grabbed a couple of the quilts he and grandpa used on their visits to the chilly downstairs room. He was upstairs holding the quilts a few seconds later.

"Officer," Tubular Dude said looking into Henry's eyes. "You better grab a quilt. I think you'll need it." Seeing



fearful questions in the officer's eyes, he added, "I can get there in a couple of minutes. He hasn't much time."

Tubular Dude wrapped the janitor in one of the quilts and held the other one out in Henry's direction while Sharon and Bob along with the two investigators stared in amazed shock.

Henry's mind raced with fear and confusion.

He wants to take me with him. This is the same guy I saw inside the white tornado in front of the police station. He wants to take him to the hospital. The hospital!

Henry's mind quickly returned to that of a police officer. He rushed to the man of ice. His fear of the iceman quickly changed to a dream-like feeling of awe and respect. Whoever this man of ice was, he was not to be feared. "What can I do?"

"Wrap yourself in this quilt and keep me from being shot at when we get to town. Benny, Call the hospital and tell them we are on the way." Mimicking his favorite action-movie actor, T.D. looked to grandpa and Benny and said, "I'll be back."

Securing the janitor in one arm and tossing the quilt in Henry's direction, he said, "Officer, we have to go."

Henry said a quick prayer, wrapped the quilt around his body and looked into Tubular Dude's face. There was compassion and concern, but also fear in the frozen eyes. Somehow, Henry knew he would be safe with this man of ice. He walked to the held-out arm and felt it bring him in close. Before he could process another thought, he felt himself inside a spinning mass. All about him loomed white.

Bob held Sharon tightly as they watched the man of ice, with the janitor and Henry in his arms begin spinning, taking on the appearance of a snowy tornado. The short investigator looked to his tall friend, rolled his eyes, and fell to the ground, his legs not being able to hold him up any longer. He sobbed with giddiness. The tall man smiled broadly as his body trembled. He watched the snowy mist disappear out of the barn and towards town.

"Oh God!" Sharon would have collapsed too had it not been for Bob holding her up. The tears began to flow as she hugged him to the point that it hurt. Her tears soon turned to laughter as she realized that it was not her imagination. She released herself from Bob and looked at the others.

"The Man of Ice is real and he's trying to save the life of a man that wanted to do him harm."

Suddenly, she looked to grandpa and Benny. Clarence's arm was around his grandson and both wore looks of concern for their frozen friend. "You been hiding him, haven't you? You been . . ."

Sharon stopped suddenly as she looked to the investigators and the back to Benny and his grandfather. "You've been trying to protect him," she waved her arm towards the vehicles on the road, "from us." The tears flowed harder as she looked into their eyes. She turned to Bob. "What have we done?"

Clarence stepped towards her and Bob and gestured to the two investigators from CNN. "If you would like, I have a story to tell you. Once upon a time . . ."

Images, dark and fleeting could be

seen through the white spinning mist. Trees, dirt roads, a car or two, and finally asphalt came to view. They were closing in on town at a blistering pace.

Henry could not figure out why he seemed to be in a fixed position within the mist while everything around him was turning. What was happening he knew not to be a dream but something wonderful. He felt strangely calm and secure within the Man of Ice's strong grip. His fear was replaced by a feeling of wellbeing and security. Whoever the man of ice was, he meant no harm.

A sudden thought of sadness for the situation that Tubular Dude had put himself into trying to save the life of a man who meant to capture him, tugged at Henry's heart.

The noise of traffic interrupted his thoughts. The sound of screeching car breaks and yells and screams from the crowded streets announced to Henry they were in town. Before he knew it, the spinning had stopped. They hovered above the small hospital. In all directions, Henry saw people running and pointing towards the hospital. They all had their attention riveted on the hovering white tornado. Most had cameras in their hands. Several news crews had captured Tubular Dude's approach and began rushing towards the growing mob in front of the hospital. From within the building, personnel that had been watching the live feed on their televisions rushed outside to view the phenomenon.

Henry looked to the unconscious janitor and then into T.D.'s eyes. The Man of Ice looked to the officer with a now what do I do expression.

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Contact Info:

Jacob Abbo Jacobabbo@usicecorp.com (313) 862-3344

OR

Marcus Abbo Marcusabbo@usicecorp.com (313) 862-3344