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NOVEMBER 2023

magazine



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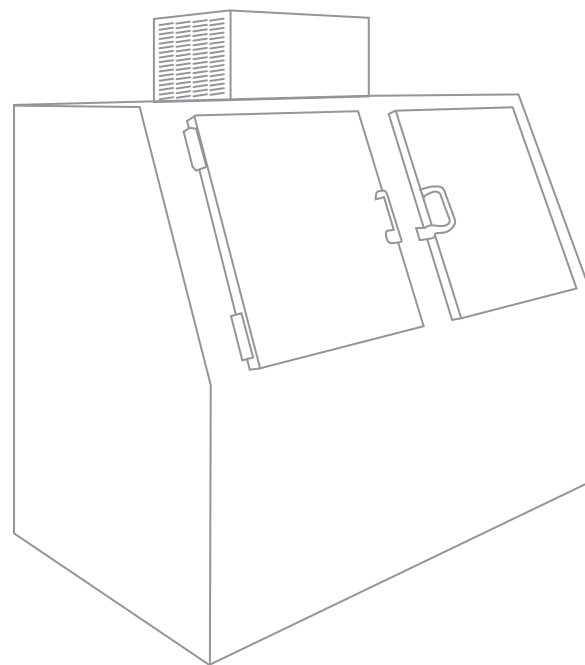
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6

IN THIS ISSUE

6 REGULATIONS
What is DOT Compliance?
Rules and regulations you
need to know.

10 GUEST STORY
The Big Day
By Mike Landino

13 INNOVATIVE PRODUCTS
Premium Craft Ice

DEPARTMENTS

4 SPICE
Thank you!


14 AD INDEX
A list of our
advertisers. Be sure
to support them.

14 CLASSIFIED ADS
Classified
advertisements
by region

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Thank you!

For many years, Refrigeration Magazine has had friendships with others in the industry. Some of them are deeper than others, for I've always found a level of surface reached early. This was chalked up to an understanding that were trade secrets at stake, so our conversations would stall after awhile. In whatever form they have managed to survive all these years, I am truly thankful for.

We've got DOT compliance updates, and another fun story by Mike Landino, American Ice Equipment Exchange. Mike, thank you for the lively and interesting stories you share with Refrigeration Magazine. We appreciate you.

Happy Holidays everyone !

Mary
Mary Yopp Cronley
Editor, Refrigeration Magazine



"In whatever form, [friendships with others in the industry] have managed to survive all these years, for which I am truly thankful for"



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What is DOT Compliance?

Rules and regulations you need to know.



By
Intellishift Partners

MAINTAINING A SAFE FLEET REQUIRES STAYING COMPLIANT WITH DOT AND FMCSA REQUIREMENTS. THESE REGULATIONS STRIVE TO MAKE THE ROAD A SAFER PLACE FOR BOTH DRIVERS AND PASSENGERS. TO AVOID COSTLY FINES AND SAFETY HAZARDS, IT IS ESSENTIAL TO LEARN HOW TO ABIDE BY DOT COMPLIANCE REQUIREMENTS AND IMPROVE FLEET SAFETY.

We've put together everything you need to know about DOT compliance and tips to sustain regulation requirements.

Then, as you begin to grow your fleet, remember that IntelliShift has the technology to help you do it right!

WHAT IS DOT COMPLIANCE?

The Department of Transportation (DOT) is the government agency responsible for regulating all interstate transportation and mobility in the United States. To do this, the DOT creates a wide set of rules and regulations with which all commercial vehicle owners must comply. The DOT's posted mission statement reads:

To ensure America has the safest, most efficient and modern transportation system in the world, which boosts

our economic productivity and global competitiveness and enhances the quality of life in communities both rural and urban.

While the DOT creates the rules and regulations, the Federal Motor Carrier Safety Administration (FMCSA) is the federal agency that enforces them. In order for a commercial fleets to stay DOT compliant, they must abide by the many regulations, provide ongoing proof and participate in regular audits conducted by the federal agencies.

The purpose of DOT compliance regulations is to enforce safety measures to reduce driving incidents.

Common DOT safety compliance requirements include:

- Refraining from drugs and alcohol.
- Following inspection requirements.
- Following FMCSA guidelines.
- Adhering to hazardous material regulations.
- Meeting general safety requirements.

Gathering compliance information? Be sure to read how you can maintain fleet regulatory compliance with IntelliShift.

WHO NEEDS TO COMPLY WITH DOT REGULATIONS?

DOT regulations apply to any Commercial Motor Vehicle (CMV) operator in the U.S. A CMV is defined by several criteria including any driver who:

- Transports hazardous materials.
- Has a gross vehicle weight of 4,536 kg (10,001 pounds) or more.
- Transports 16 or more passengers (passenger-carrying vehicle), including the driver, without compensation.
- Transports 9 or more passengers (passenger-carrying vehicle), including the driver, for compensation.

If you meet any of these criteria, you are required to comply with DOT regulations or face fines. Some states also require you to register for a USDOT number.

WHAT ARE DOT COMPLIANCE REQUIREMENTS?

DOT requirements include a variety of safety compliance initiatives such as meeting driver qualifications, following material regulations, and keeping up on inspections and fleet maintenance.

Meet the following guidelines to ensure your fleet stays DOT compliant:

HOURS OF SERVICE (HOS)

HOS regulations help keep drivers alert, awake, and responsive. Requirements include taking a 30-minute break every eight hours, avoiding adverse driving conditions, and putting a cap on driving limits.

New regulations under the electronic logging device (ELD) mandate require the use of ELDs to track HOS. An ELD must connect to the engine to record motion status, miles driven, and engine hours among other specifications. ELDs must be approved by the FMCSA.

VEHICLE INSPECTIONS & MAINTENANCE

The DOT requires drivers to complete Driver Vehicle Inspection Reports (DVIRs) to before and after every trip. Pre and post-trip inspections generally include a close examination of the inside and outside of the vehicle, checking for damage or malfunctions that could lead to incidents on the road.

Not only is it important to stay on top of maintenance inspections for DOT compliance reasons, but doing so can extend vehicle life by preventing wear and tear. Your fleet maintenance strategy should include repairing brakes, lights, tires, and more.

With the help of a digital inspection solution, you can compile reporting by digitizing paperwork, saving you both time and effort.

DRIVER QUALIFICATIONS

Before hiring a new driver, implement a pre-employment background check to obtain driving records. This allows you to assess their safety records, drug history, and overall driver fitness.

The FMCSA requires that employers conduct a background check that includes:

- Obtaining motor vehicle records for the past three years.
- Investigating safety history which includes accident records.
- Verifying substance abuse records including alcohol or drug violations.
- Conducting a pre-employment drug test.

These records can help assess driver fitness, ensuring your fleet drivers follow safety protocols.

Don't miss the chance to start your fleet off on the right foot when you address safety. Read "Best practices to steering your driver towards safety" to learn how.

DRUG AND ALCOHOL SCREENING

Beyond the initial pre-employment drug screening, the DOT requires random tests throughout employment. Drug and alcohol screening ensures drivers are alert and responsive on the road.

Screen drivers for marijuana, cocaine, amphetamines, opioids, and PCP. Perform screenings randomly, when there is reasonable suspicion, and as a follow-up to incidents if needed.

HAZARDOUS MATERIALS REGULATIONS

Hazardous materials regulations provide safety precautions when carrying waste and pollutants. Drivers must receive proper training on how to handle hazardous materials and stay compliant with DOT regulations. Failure to classify, describe, and package materials correctly could result in serious penalties. ▼

NOT ONLY IS IT IMPORTANT TO STAY ON TOP OF MAINTENANCE INSPECTIONS FOR DOT COMPLIANCE REASONS, BUT DOING SO CAN EXTEND VEHICLE LIFE BY PREVENTING WEAR AND TEAR.



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CARGO SECUREMENT

Cargo securement includes regulations around tie-downs and front-end structures. This includes latching tailgates, doors, and spare tires as well as fastening wedges to prevent movement while on the road.

Securement of cargo also includes specifications around obscuring front and side views.

RECORD KEEPING

You must maintain and properly file driver records to stay DOT compliant. While there are numerous documents you are required to keep for annual reporting or in the event of an audit, records include:

- Proof of insurance
- Vehicle inspections and maintenance
- Driver qualifications
- Drug screening
- Hours of Service
- Incidents
- Driver training

With so much paperwork to keep track of, digitizing records makes it easy to provide proof in real time. Digital inspection solutions can improve the speed and accuracy of DVIRs and

compliance reporting, maximizing the efficiency and safety of your entire fleet.

LICENSES AND PERMITS

DOT compliance regulations require you to register for relevant licenses and permits. While these vary depending on your state, common requirements include registering for a USDOT number and MC number.

Additional licenses and permits include commercial driver's licenses (CDLs), motor carrier authority numbers, unified carrier registrations, and standard carrier codes.

New to fleet? Check out The Straight Talk on Fleet, which brings the fleet community together on best practices. To get started listen to "From rookie to pro: 3 tips to be an innovative and solution-oriented fleet leader"

TIPS TO AVOID DOT VIOLATIONS

Along with following DOT compliance regulations, there are additional measures you can take to avoid violations and stay compliant.

Here are a few tips to follow when looking to optimize DOT compliance.

1. Maintain Compliance Visibility

Maintain awareness of your fleet's compliance by monitoring issues around

HOS violations and DVIR inspections. An ELD solution offers visibility to track and record mandated requirements. Digital inspection solutions compile inspection report data centrally so that you can visualize fleet compliance in easy-to-use dashboards.

Along with greater visibility, a digitization allows you to receive real-time alerts on failed inspections and violations, keeping you a step ahead of the DOT.

2. Digitalize Annual Reporting Paperwork

Being accountable for inspections and annual reporting paperwork is a huge manual task for commercial fleets. Traditional compliance workflows are paper-based, making storage, tracking and retrieval a lengthy and difficult process.

A digital inspection tool streamlines the paperwork for you and detects compliance issues before they become a problem. This allows you to standardize safety protocols and compile reports easily.

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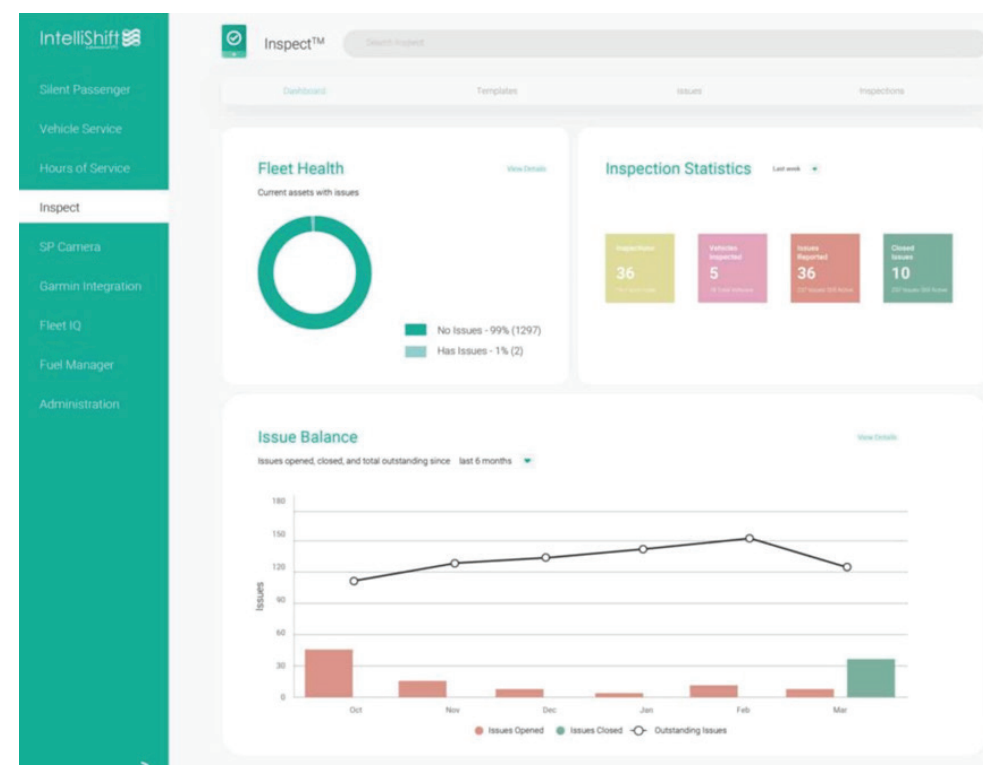
3. Prevent Maintenance Issues

Extend vehicle life and avoid costly breakdowns with remote diagnostics. Remote diagnostics allows you to schedule maintenance tasks and receive mechanical alerts to stay ahead of compliance violations and prevent wear and tear.

Learn how digital inspection tools make following compliance regulations simple.

SCALE YOUR FLEET WITH INTELLISHIFT

IntelliShift partners with fleets across the country to scale and optimize their operations as well as to reach peak safety levels. Through AI video dash cams, telematics, digital inspections and more, fleet leaders save on their bottom line and are able to send their teams home safely every day. Our fleet specialists are here to turn your goals into reality. [RM](#)



The Big Day

By Mike Landino
American Ice
Equipment
Exchange

EDITOR'S NOTE



RM thanks Mike for his tireless story telling each month. Bringing us something creative, at least. Thank you Mike! Visit his ad elsewhere in this issue, for what's available.

Here we go again, Finley thought with his usual amazement. Everybody's smiling and laughing, patting each other on the back, and it's not even lunch yet; yep, it's that time. He never ceased to be amazed at the sudden change of attitudes that took place at this time of the year. Why can't they try to be happy all the time? It's not that hard. In his seventh year as a security guard for the Down Town Ice Company, Finley's outlook on life was simple. He had a job, a roof over his head, and great friends. What could surpass that? Life was good and why shouldn't it be? Though the ice plant was within a very rough side of a very tough city, Finley, only on two occasions had encountered criminals with mischief on their minds. Both times the bad guys fled at his presence. On several occasions, thugs would walk into the ice plant parking lot, look arrogantly around, see Finley, and walk away.

Quiet by nature, tall and muscular, the middle-aged guard tried to make every day the best day he ever had. Each meal was the tastiest ever, every sunrise the most spectacular he'd ever seen, and each pat on the back for a job well done was appreciated as if it were the first. He didn't stress, did not hold grudges and woke each morning rearing to go. Life was good, almost.

His co-workers were a great bunch of guys and had always treated him good. They had all kinds of nicknames for him – "sheriff, boss, deputy," and Finley loved every minute of it. Though he did not drive a delivery truck, bag any ice, work on the equipment or answer the phone, his comrades treated him as an equal, even better sometimes. The show of respect for the job he performed came in many forms, but a pat on the back was always good enough. Finley loved his job. It was just odd to him as he witnessed year after year, all the guys making an extra effort to be nice during the holiday season. It took him by surprise at first, but as the years passed, he came to accept their ritual. Every year as the days shortened and snow fell from the sky, his friends went out of their way to shake their co-workers' hand and speak with unbridled enthusiasm for the days to come. Gifts were exchanged, lots of goodies passed around, and in general, the mood was light and heartfelt.

And of course, everyone one was nice to Finley. Words of friendly banter and fellowship, and the pats of the back were the rule of the day for him, but thinking clearly, he wondered how

much of that was due to his role within the company. As a security guard in a crime-filled part of the city, he knew his role was important. Put to the test twice, he successfully ran off the would-be thieves. The first attempted break-in was thwarted by the guard's mere presence on the scene. The second and last break-in was aborted as soon as the burglar attempted to crawl through the broken window and met Finley. After an initial struggle, the thief ran off bleeding and screaming in fear. The security guard had been treated like a celebrity every since. All in all, other than his lonely personnel life, he was very happy. But as always, the habits of his friends at the ice plant kept him bewildered and amused at the same time.

Entertainment is where you found it and for Finley, there was plenty to keep amused about. The guys tended to play a lot more practical jokes at this time of the year as well, and he considered that for some time before deciding the jokes were part of the festive nature of the season. It was not that the guys were unfriendly to each other during the rest of the year, far from it. But he always wondered why they tried so hard to be more compassionate and cheerful during the cold winter weeks leading to the big day. That's what he took to calling it: the big day. He knew they called it by another name, and their faces shined brightly at the mere mention of that name, but Finley's upbringing allowed for none of that. The concept of why that day meant they had to be jolly was foreign to him.

But they were a good group, Finley told himself again. Great guys. Look at them, the guard for Down Town Ice Company thought as he chuckled inwardly at the yearly ritual of his fellow workers, they cannot contain themselves. ▽



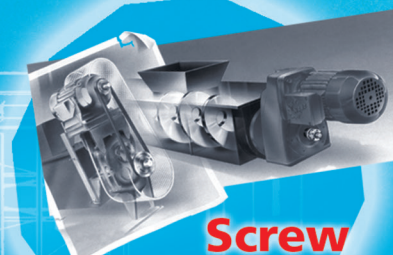
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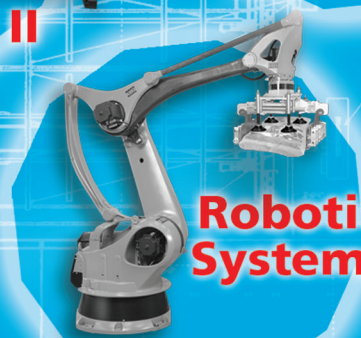
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Always slow in the winter, half the crew was laid off but those who remained stayed busy enough bagging and delivering ice and otherwise helping around with projects around the plant; but there was always time permitted to munch on the holiday snacks and have a little fun. Even the timid Tim smiled and joked with the others. Normally a very shy person, young Tim Bolger came out of his shell, if only for a brief couple of weeks, to eat the many varieties of chocolates, cookies, pies, and other sweets that filled the counters in the front office as well as the refrigerator and counter in the lunchroom.

Sometimes, more often than he'd like, Finley found himself watching them in envy. They all had someone to go home to while he spent his nights alone. He did not begrudge his friends for their luck, he just felt lonely sometimes.

On the eve of the big day the mood was quite exuberant. Most of the crew would be gone by early afternoon and that in itself brought great anticipation. Laughter and food were abundant in the large lunch room and it was all music to Finley's ears. The owner's wife, Sally, cheerfully handed out gifts from under the decorated tree. Wrapped in bright festive paper they were passed about to the eager crew with quite a few going to Finley. It was good to be appreciated and he couldn't knock the gifts either. It was all great. But soon, he knew they would leave early to spend time with their loved ones and friends, and he, as usual would spend that time alone. He didn't always feel this way. But as the years passed, Finley wondered more and more if he would ever be able to fill the void in his life. Having his friends at the ice plant was great but Finley still shared his nights with loneliness.

Earlier than in years past, the party broke up. Looking out the window, Finley saw the snow falling hard. Each of his friends

bid him farewell and one by one they left. With a final pat on the back, the boss wished him well and locked the door behind him. Not a sound could be heard other than his own breathing as he looked about the plant. The large icemakers stood tall among the other equipment. Each machine had been shut down for the evening. Finley did two more walk-rounds before retiring to his sleeping quarters.

Maybe he'd lie in bed for awhile. The boss had giving him free room and board with a rather large unused office serving as his bedroom. Jim had brought him in from the streets over seven years ago, gave him a job and a place to live. Finley was eternally grateful for that. He knew some had not been as fortunate. With a final gaze out the window, he lay in his bed and wondered again what it would be like. If only I had companion.

Finley woke with a start. It was dark. How long had he'd been sleeping? Some guard you are! He ran to the front door and heard the sound of keys jingling. The familiar voice of the boss and his wife allowed him to relax but at the same time wonder what they were doing back at the plant. The door opened to reveal the couple smiling widely. Jim held a box. Sally had her arms wrapped around a small thick blanket in her arms. It was moving! A small head popped out from the warm protective warmth of the brown fleece quilt. A puppy! With a pat on the back, the boss asked Finley to follow. Happy beyond belief, the security guard for Down Town Ice Company giddily obeyed. A puppy!

Sally sat gently on the floor in Finley's room. She opened the blanket to reveal a beautiful Doberman Pinscher puppy. No more than three months old, the small male puppy jumped from her grasp and ran to Finley. Leaping in the air to lick the ecstatic

guard's face, the young dog ran circles around him while barking happily. Sally and Jim held hands and watched with quiet pleasure. The look on the long-time security guard's face made their evening. It was a good thing that they did and both knew it. Finley needed company and this puppy was what the doctor ordered. Jim took from the box a small, stuffed dog bed and sat it on the floor. Several tennis balls, a chew rope and other play toys came next. Finley was awash with giddiness as the small one snuggled up to him. My wish came true.

Two hours later Finley woke. The puppy lay beside him. On the floor lay all the young one's toys along side a rather large bone. The security guard still could not believe his fortune. The small puppy, I think I'll call him Pup, took to him immediately. After the boss had left, Finley took his new friend for a walk-around around the plant. It took longer than usual as the puppy had to smell everything within the large building. Together they inspected each office with great enthusiasm. Finley was having the time of his life.

Yes! Life is good. He looked down to Pup again just in time to see his young friend awaken. The puppy snuggled up closer, sighed with contentment and stared at his big buddy.

Finley smiled broadly. He licked Pup on the face and stood. It was time to do another walk around the plant. The puppy followed. The two black and tan Doberman Pinschers, one small and the other large walked out of the bedroom together. As the walked, each one's short, stubby tail wagged happily.

RM



EDITOR'S NOTE

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American Ice Equipment Exchange, *aiexchange.com*..... 13
 Automatic ICE Systems, *automaticice.com* 8
 Classified Ads..... 13-15
 Ice Systems & Supplies Inc. (ISSI), *issionline.com*..... 11
 Keet Consulting Services, LLC (Routelce), *kcsjis.com* 2
 KEITH Manufacturing Co., *keithwalkingfloor.com* 13
 Polar Temp, *polartemp.com* 5

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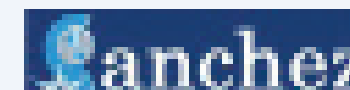
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